



RETURN FORM

- 1. Return of goods can be made within 101 working days from the date of receipt of the shipment. Only new, unused products in original, undamaged packaging and with a proof of purchase are subject to return.
- 2. The goods together with the completed form and a proof of purchase in a properly secured package (with stretch wrap or paper) must be returned at the buyer's expense to the following address:

ZIBRU.COM
 Ul. Kościuszki 7/9
 80-451 Gdańsk
 POLAND

- 3. We do not accept packages sent by cash on delivery.
- 4. You will be reimbursed for the returned goods via bank transfer to the indicated bank account, within 14 working days from the date of receipt of the shipment.
- 5. Please DO NOT tape the original carton of shoes with masking tape or labels. The carton is an integral part of the purchased product and its destruction will prevent the re-sale and therefore such an exchange / refund is not possible.

Name and surname:

Address:

Order number: Date of purchase:

Reason for returning the product:

.....

Bank account number for reimbursement:

26 DIGITS: _ _ _ _ _

Bank account holder's details:

.....
Client's signature



REPLACEMENT FORM

- 1. Replacement of goods can be made within 101 working days from the date of receipt of the shipment. Only new, unused products in original, undestroyed packaging and with a proof of purchase are subject to replacement.
- 2. The goods together with the completed form and a proof of purchase (receipt) in a properly secured package (with stretch wrap or paper) must be returned at the buyer's expense to the following address, with a note: "REPLACEMENT"

ZIBRU.COM
 Ul. Kościuszki 7/9
 80-451 Gdańsk
 POLAND

- 3. We do not accept packages sent by cash on delivery

- 4. Please DO NOT tape the original carton of shoes with masking tape or labels. The carton is an integral part of the purchased product and its destruction will prevent the re-sale and therefore such an exchange / refund is not possible.

Name and surname:

Shipping address for replaced goods:

Order number: Date of purchase:

E-mail: Phone number:

Reason of replacement:

The returned product:

Please, replace with:

.....
Please enter your bank account number, for refunds in the absence of the product subject to replacement:

26 DIGITS: _ _ _ _ _

Bank account holder's details:

.....
Client's signature